**PROJECT SCOPE**

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| **Project Team** | Healix 006 |
| **Project Phase** | Initiation Phase |
| **Document Type** | Project Scope |
| **Version** | 1.0 |
| **Date** | 19/10/2023 |
| **Document Created by** | * Abdulganeey Mubarak * Amadi David * Fatai Yekeen |

**Justification**

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| Many individuals face challenges visiting hospitals due to busy schedules and health issues, leading to frustrating experiences of long queues and multiple visits. The project seeks to address this issue by developing a web platform that simplifies the interaction between doctors and patients. The project justification is based on making the healthcare experience less tedious and more convenient for the patients. Through this web platform, patients can conveniently schedule appointments online with relevant doctors, access the hospital's online pharmacy to view and order medical products and streamline the process of picking up their orders during hospital visits. Furthermore, the platform will provide quality and affordable services to patients while creating better visibility for the business. |

**Scope Description**

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| **In scope** | **MoSCoW** |
| **Contact us:** This feature ensures that website users can effortlessly obtain the hospital's contact information online. Editing, deleting, and adding business contact details on the Contact Us page is restricted to admin users exclusively. | **Must have** |
| **Accounts:** The feature should allow the admin users of the application to create an account & manage their profile so that they can gain access to the admin portal. They should be able to sign in and out with a username and password; passwords can also be changed if the user chooses to do so**.** | **Must have** |
| **FAQ:** This feature helps to manage frequently ask questions regarding the hospital, available services, terms and policy among others. Only the admin user can upload, edit and delete data but all users can view the details on this feature. | **Could have** |
| **Notifications:** This feature ensures that admin users get necessary notifications on the platform, only registered users have access to this feature, users should be able to view, delete and stop notifications. | **Should have** |
| **About Us:** This feature should have the mission and vision statement and core values of the company and ensures that on this webpage, only authorized admin staff can upload, delete and amend mission and vision statement when required. | **Should have** |
| **Payments:** It is mandatory to have a payment option for patients visiting the website. And ensure the ability to generate printable payment receipts that could be shared via email. | **Must have** |

**Out-of-Scope Description**

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| **Out of Scope** | **MoSCoW** |
| **Online Appointment Scheduling:** This feature allows patients to schedule appointments conveniently from anywhere, reducing the need for physical presence and long waiting times | **Must have** |
| **Doctor-Patient Chat System:** Facilitates communication between doctors and patients, enabling them to discuss concerns, ask questions, and receive guidance without the need for in-person visits**.** | **Must have** |
| **List of Doctors and Specialties:** These features allow patients to toggle between doctors and choose the doctors specialized in their sickness nature | **Could have** |
| **Our Clients:** This feature will display names and logo of partner companies. Displaying existing corporate partners on our website can help to build credibility as it shows that other companies have already bought into our vision. | **Could have** |
| **Testimonials:**  Sharing positive customer feedback on our website will help build trust with our social audience, as this will create a good impression of our brand and drive leads. | **Should have** |
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**Business Objectives**

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| **Project Start Date** | 18/01/2024 |
| **Launch/Go-Live Date** | 05/05/2025 |
| **Project End Date** | 11/05/2024 |
| **List any Hard Deadlines** | Website Completion: 04/05/2014 |
| **List other dates/descriptions of key milestones** | By the 3rd of May, the MVP should be ready. |
| **Budget constraints** | Total (maximum) project budget - £95,000 |

**Approvals**

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| **Role of Approver** | **Submitted for Approval on:** | **Approval Received on:** |
| Haske Ishaku Agabi - Program Manager |  |  |